

## **Philmont Crew Refund Status Updates**

**8/22/2018**

PPC is continuing to work on issues related to vendors providing refund checks including Philmont Scout Ranch. To date, we still have several checks outstanding. We will provide additional information as soon as it is available.

### **Communication From Philmont on 8/20/2018**

**“The refund checks will not be issued until the end of September as per information from our accounting department.”**

### **Email Sent to Crew Lead Advisors on 8/17/2018**

Email sent on 8/10/2018 was resent to lead advisors that have not replied yet.

### **Email Sent to Crew Lead Advisors on 8/10/2018**

To: Lead Advisors of 2018 Philmont Crews Attending Philmont in 2019 that Did Not Travel to Colorado in 2018

Patriots' Path Council High Adventure Committee wanted to provide you with an update as to the status of potential 2018 refunds and Crew status for 2019. At this time, we are still awaiting refunds from both Philmont and Southwest Airlines. To date we have received refunds from Philmont for 3 contingents, and we are still waiting on refunds for the other 2 contingents. We have received refunds from Southwest Airlines for 2 contingents and are still waiting on payments for the other 3 contingents. We are still working with Blue Sky Adventures to maximize a refund or credit toward 2019. We continue to work toward getting the maximum amount of refund/credit, but at this point, we still cannot confirm a date or the amount of the potential refund or credit. We appreciate your patience as we continue to work through this unforeseen situation.

To assist in expediting refunds or credits toward 2019, we ask that each Lead Advisor provide us with a list of everyone in your Crew as to what the individual would like to do using the attachment. In the past few months, there have been quite a bit of e-mails, phone calls, and in-person visits but this will provide an opportunity to ensure we captured everything.

While we understand that you may have members of your 2018 crew that will not be able to attend in 2019, it is also important that we also receive a list of those members who intend to participate in 2019 if your crew is going in 2019. This will assist in confirming the number of participants receiving credits for 2019. You may be replacing some of these crew members using an intra-crew transfer, so no refund by PPC will be required. In other cases, PPC needs to make refunds to specific crew members. Any “new” crew member replacing someone on the refund list will be required to pay the

regular 2019 Watchu Philmont program fee. As always, we expect that every 2019 crew will consist of 12 members.

To best address accounting/annual audits and wishes of everyone, please provide information on everyone in your crew for these three possibilities:

- 1) Request refund.
- 2) Transferring credit to 2019.
- 3) Another individual is taking crew members place in 2019. (Please provide name of replacement.)

Thank you again for your patience and cooperation.

Please provide the requested information to Andrew Joiner [[Andrew.joiner@scouting.org](mailto:Andrew.joiner@scouting.org)] and Lisa Arcaro [[lisa.arcaro@scouting.org](mailto:lisa.arcaro@scouting.org)] by Wednesday, August 22, 2018. Questions can be directed to Andrew and Chief Watchu.